

# **Corporate Rates Valid Until 31 March 2024**

## **QUARTERS – Shared Amenities**

#### KING SINGLE ROOM - 1 bed

CORPORATE RATE PACKAGE - includes full 3 meal package, linen, unlimited \$ 265.00 (inc GST) ice, free washing machine, Wi-Fi & Telstra mobile coverage.

## PLAINSVIEW LODGE - Ensuites w/ 1 Queen Bed

CORPORATE RATE PACKAGE - includes full 3 meal package, linen, unlimited \$ 382.00 (inc GST) ice, free washing machine, Wi-Fi & Telstra mobile coverage.

#### **ROOMS SERVICED WEEKLY.**

# **Payment & Cancellation Policies**

## **CORPORATE POLICY**

Agreement of payment via Purchase Order or credit card on departure or weekly basis, which ever comes first.

No refund for any cancellations or alterations to bookings less than 24 hours in advance. Cancellations between 24-72 hours in advance are charged at 50%.

Minimum of 72 hours required for cancellations or alterations without penalty.

Please bear in mind that during closure of the tourist season, November 1<sup>st</sup> – March 31<sup>st</sup>, food deliveries and quantities are based on bookings. To prevent food wastage, please provide as much notice as possible to booking cancellations or alterations.

#### **CANCELLATIONS DUE TO GOVERNMENT TRAVEL RESTRICTIONS**

Where a customer cancels due to Government restrictions that are either not removed as expected, extended, or reimposed, the customer will be contacted and offered a refund or credit note (to be used at a later time), where such an offer is at the absolute discretion of the operator. The operator reserves the right to withhold some monies to cover administrative expenses and other losses, dependent on when notice of cancellation is given by the customer.

#### **CANCELLATIONS DUE TO COVID**

We require 24 hrs notice of cancellation or else there is a 100% charge required for the first night's stay.

ALL DEBIT & CREDIT CARD PAYMENTS ATTRACT A 1% SURCHARGE.